

Prestige Care Center of Pueblo Facility and Visitation

Protocols

In accordance with CDPHE and CMS guidelines, the following information, and protocols for Visitation/Activities/Testing/Communal dining/Outings have been updated on June 2, 2021. This letter is to provide you with these updates in a timely manner and keep you up to date as family members and friends.

I. Unvaccinated staff will be tested on a weekly basis or as required by Colorado

Department of Public Health (CDPHE), and Centers for Medicare and Medicaid (CMS) or as otherwise required. Fully vaccinated HCP and residents who remain asymptomatic DO NOT need to participate in routine surveillance testing.

II. Residents who are not fully vaccinated DO NOT need to participate in routine surveillance testing UNLESS they have left the facility in the past 14 days.

III. HCP and residents who have tested positive for COVID in the past 90 days will be excluded from testing as well.

IV. Indoor visits can continue as long as there are no outbreaks that identify new positive residents. (Please know that this maybe changed slightly by our federal guidance shortly. Of course, we will keep you updated.) Anyone who is on isolation precautions should not be included in visitation. (Compassion visits are an exception.)

V. All visitors are required to wear source control that covers both the nose and mouth. (i.e. well fitted cloth mask, face covering or respirator). All visitors will be screened before entering the facility. Anyone who does not pass the screening process will not be allowed to visit at that time.

VI. Individuals who are not fully vaccinated and cannot wear appropriate source control must be excluded from the facility. These individuals may visit with fully vaccinated staff and/or resident outdoors as an alternative. Social distancing will be required.

VII. Residents that are unvaccinated, if tolerated, should wear a well-fitted form of source control whenever they leave their room, including in common areas, activities, visitations, or outside the facility. They will also be encouraged to practice social distancing.

VIII. Visitors may bring one pet per visit per resident. (Pet is only allowed to interact with the resident that visit is scheduled for.)

IX. Source control should not be placed on anyone who cannot wear a mask safely, such as someone who has a disability or an underlying medical condition that precludes wearing a mask or who has trouble breathing, or anyone who is unconscious, incapacitated, or otherwise unable to remove the mask without assistance.

X. Ensure residents that are not fully vaccinated are educated on how to safely remove their masks (should they need to do so) while out of the facility.

XI. Residents that are not fully vaccinated should wear a mask until seated in the dining room for a communal meal and should be socially distanced from other residents. The mask should be placed once the meal has ended.

- XII. Food and drink should not be consumed by unvaccinated residents during group activities and facility outings unless food and drink are consumed outdoors, and residents are socially distanced from other residents and staff.
- XIII. Fully vaccinated residents will continue to be encouraged to wear a mask; with the exception of dining and activities.
- XIV. Fully vaccinated residents may share a table with other fully vaccinated residents. No social distancing is required.
 - Fully vaccinated residents do not need to wear masks while participating in group activities and facility outings as long as all residents in the group are fully vaccinated.
- XV. No social distancing is required. The consumption of food and drink can occur during group activities.
- XVI. Fully vaccinated residents must provide verification of vaccination status.
- XVII. If unvaccinated patients/residents are dining in a communal area (e.g. dining room),
 - all patients/residents should use source control when not eating, and unvaccinated patients/residents should continue to remain at least 6 feet from others.

General Visitation Guidance

Require unvaccinated visitor to schedule an appointment a 30 minute visit to ensure the facility can safely accommodate the number of people (up to 3 visitors at a time) and have enough staff to monitor compliance with required infection prevention activities. You may reach Monica Drummond Social Service director to assist in this matter. (719-562-7240)

Appropriately schedule visits for unvaccinated visitors, so that staff have sufficient time to ensure rooms and /or surfaces can be properly cleaned and disinfected according to manufacturer's instructions between each visit.

Require unvaccinated visitors to remain in their cars or outside the building until their scheduled visit time.

Deny entry to visitors, regardless of vaccination status, who do not pass screening or who refuse to comply with any of the indoor visitation requirements set forth in this guidance.

Cease visitation for visitor and residents, regardless of vaccination status, who do not adhere to the core principles of COVID-19 infection prevention during the visit.

Updates on visitation

Fully vaccinated visitors

Fully vaccinated visitors (i.e., family members, musicians, entertainers) may participate in group activities, facility outing and communal meals with vaccinated residents. Visitors must provide proof of vaccination. After proof is provided visitor may visit their loved one without scheduling ahead of time and may visit in the residents' room or our indoor/outdoor designated visit areas.

If a visitor is participating in activities reserved for only those that are fully vaccinated, the visitor must share a copy of their vaccination record with the facility prior to the visit. The facility is required to maintain a copy of such records.

Visitors that are unable to show proof of vaccination are restricted from participating in group activities, facility outings and communal dining (during visits included) and should follow visitation guidelines.

Fully vaccinated visitors may have contact with fully vaccinated residents. This visit may proceed with no face mask during outdoor visits only. Proper hand hygiene will be performed before and after visit.

Residents taking social excursions outside the facility should be educated about potential risks of public settings, particularly if they have not been fully vaccinated, and reminded to avoid crowds and poorly ventilated spaces. They should be encouraged and assisted with adherence to all recommended infection prevention and control measures, including source control, physical distancing, and hand hygiene. This will be provided before outings with family for day pass.

Residents that have been out 24 hours or more are no longer required to quarantine unless symptomatic. They will be required to have a COVID PCR test completed upon arrival back to the facility as well as anyone who has been out of the facility in the past 14 days.

Finally:

We know that this seems burdensome, but the CDPHE , CMS, and local health department are dedicated to protecting our residents, as we are. Always keep in mind that our ultimate goal is to re-connect you with your loved ones. We believe that keeping a safe distance, observing a protective barrier with masks, and receiving COVID vaccine, and just following guidelines according to your vaccination status can be small steps to getting back to "Normal". We hope you will agree.

Please remember that we are governed by the county COVID positivity rates and state/federal guidance may be subject to change at any time in response. Making sure we continue to social distance, and wear masks when in public when unvaccinated is necessary to keep COVID rates down, and indoor visitation to continue.

Thank you for your patience with the processes and the state and federal guidelines and mandates. We hope you will take advantage of this opportunity to come in and see your family members and loved ones.

Your Prestige Care Center of Pueblo Community Members